

## **Bosse Terms & Conditions**

- Prices are in U.S. dollars and are valid for 30 days unless otherwise stipulated.
- Unless otherwise agreed upon by the seller in writing, all orders above \$10,000 require a 50% nonrefundable deposit to be paid before a purchase order can be processed. A GSA and specific contracts order will not be required to pay a deposit if billed to a federal or state agency. If a federal or state agency issues their PO to a dealer/distributor and seller bills the dealer, a credit evaluation for the dealer/distributor will apply and a deposit or prepayment may be required.
- Balance is due 30 days upon shipment.
- For existing customers with approved credit, terms are net 30 days.
- Seller will charge a credit card fee of 2.5% on orders over \$5,000.
- Past due accounts are subject to a monthly service charge of 1.5% (18% APR).
- All orders placed without approved credit must be pre-paid in full prior to production.
- Under certain circumstances (such as for large orders or where buyer does not qualify for open credit), buyer may be required to provide 50% of payment in cash and remit the balance before the shipment is released.
- 2% freight charge on the total list price of the order.

## **Limited Lifetime Warranty**

Dauphin HumanDesign Group warrants its products for the following periods from the date of supply:

- ***Non-moving components: 12 years***
- ***Swinging Door and Sliding Panels: 5 years***
- ***White / Black Board: 5 years***
- ***Foam, fabrics, and upholstery materials: 3 years***
- ***Electrical: 2 years***
- ***Fire Suppression: 1 year***
- ***Ventilation: 2 years***